ESTHETICIAN

Job Description:

**Estheticians** are non-medically trained skincare specialists. Their profession is structured toward skin care treatments and cosmetic procedures. They perform a variety of facial and body treatments designed to increase, improve, or maintain the health and appearance of the skin. This can include waxing, mud wraps, micro-derm abrasion, and laser hair removal. Estheticians may work for dermatologists, salons, medical or salon spas, or luxury hotels and resorts.

Job Responsibilities:

* Adhering to appointments in a timely manner by monitoring time schedule.
* Welcoming clients in a warm, friendly manner, accompanying them to and from treatment rooms, and thanking them sincerely on departure.
* Interviewing clients to obtain information about contraindications, and examining skin to evaluate the suitability of treatments.
* Advising clients on skincare, and recommending suitable treatments and home care regimens.
* Engaging and conversing with clients during sessions on topics relating to their interests.
* Maintaining product knowledge to promote and sell services and products.
* Adhering to esthetics policies pertaining to chemical usage, and cleaning, sanitizing, and maintenance of equipment.
* Caring for linens and replacing them between sessions.
* Ceasing treatment and informing supervisor in the event of inappropriate guest behavior.
* Consulting with clients on options for their skincare needs
* Listening to client needs to determine their preferences.
* Describing different waxing products and their benefits.
* Preparing skin for waxing
* Using the correct type of wax, wax temperature, and waxing technique to remove hair in specific areas of the body
* Performing skin care treatment after waxing.
* Acting as salespersons to sell clients skincare related products.
* Building a personal relationship with clients to ensure return visits.
* Adhering to salon safety and cleanliness standards.
* Managing bookings and welcoming clients into the store.
* Keep updated on new products, product recalls, and new techniques in skin care
* Welcome customers and identify their preferences by asking pointed questions
* Recommend wax removal areas, limitations, and skin care
* Form bonds with loyal customers and remember their skincare preferences
* Manage bookings and serve walk-ins
* Ensure tidiness of beauty stations and sterilize tools, as needed
* Cross-sell products or services, when appropriate
* Ensure laser settings are correct for that client
* Report any issues with equipment to management

Job Qualifications:

* Associates or diploma from a cosmetology or esthetician school required
* Additional specialty certifications may be required
* Experience as an esthetician

Opportunities as an esthetician are available for applicants without experience in which more than one esthetician is needed in an area such that an experienced esthetician will be present to mentor.

Job Skills Required:

* Willingness to treat any and all body parts on men and women
* Working knowledge of skincare
* Ability to discern which types of products are appropriate for body area to be treated on which types of skin
* Working knowledge of human skin and hair anatomy and physiology
* Working knowledge of the effect of treatments on skin and skin care techniques
* Familiarity with industry’s rules and regulations
* Excellent customer service skills
* Good communication skills
* Team Player
* Excellent customer service skills
* Ability to not take customer issues personally
* Good listening skills
* Physical endurance to stand on feet for entire shift
* Cultural competence and ethnic sensitivity
* Willingness to continue building skills through education opportunities